



GENERAL QUALITY ASSURANCE POLICY

Hoare Laboratory Engineering Limited (HLEL) is committed to this General Quality Assurance Policy which is designed to ensure that all of its general internal activities and all activities on individual projects are specifically structured, controlled and monitored to comply to all agreed designs, specifications, codes and standards relevant to each such project and to the internal workplace.

Primarily this objective is achieved by means of the standard application of HLEL's internal Quality System procedures allied to the development of a Quality Plan for each project either drawn up by HLEL operating as main contractor or approved by HLEL as the circumstances of project involvement dictate.

In the most general of terms HLEL seeks to ensure that each Quality Plan adequately addresses and defines the principle Quality Management Systems criteria outlined in BS EN 9001: 2015 and that such criteria is customised for each project by means of the production of suitably detailed documentation for the mutual benefit, guidance, compliance and safety of all project participants.

The objectives of the General Quality Assurance Policy are fully supported by the management of HLEL at all levels and with all employees cognisant of their obligations and responsibilities towards compliance with all practices and procedures covering their activities and of the need for such employees and management personnel to achieve designated quality requirements by means of the maintaining of specified documentation relevant to their individual duties at every stage of the work process.

Mark Hoare, Director

Date: January 2020